



PRIVACY POLICY

Intel Migration Pty Ltd

ABN: 99 666 183 544

MARN: 1688088

Director: Vishnu Mohan

Last Updated: 24 February 2026

1. Commitment to Privacy and Confidentiality

Intel Migration Pty Ltd (“Intel Migration”, “we”, “us”, “our”) is committed to protecting the privacy, confidentiality, and security of personal information entrusted to us.

We are bound by the Migration Act 1958 (Cth), the Migration (Migration Agents Code of Conduct) Regulations 2021, the Privacy Act 1988 (Cth), and the Australian Privacy Principles (APPs).

Pursuant to Section 35 of the Migration Agents Code of Conduct, we owe a strict statutory duty of confidentiality and must not disclose personal information relating to a client or former client without written consent, except as required by law.

We treat all client information to standards comparable to professional legal practices in Australia.

2. Personal Information We Collect

We collect personal information reasonably necessary to provide migration assistance services, including:

- Identification information (name, passport details, visa history)
- Contact details
- Sensitive information (health, criminal history, biometric data)
- Employment and education history
- Financial information
- Website and digital interaction data

3. Purpose of Collection

We collect and use personal information strictly for:

- Visa eligibility assessments
- Preparing and lodging visa applications
- Communicating with the Department of Home Affairs
- Compliance and regulatory requirements
- Billing and administration
- Risk management and legal protection

4. Disclosure of Information

We may disclose personal information to government authorities, assessing bodies, education providers, sponsors, professional advisors, and secure IT providers where required or with written consent.

We will not disclose personal information without consent unless required or authorised by law.

5. Data Security

We implement layered enterprise-level safeguards including:

- Encrypted cloud storage
- Multi-factor authentication
- Firewall and antivirus systems
- Role-based access control
- Secure email transmission
- Locked filing cabinets and clear desk policy
- Secure destruction of documents

6. Data Retention

We retain client records for a minimum of seven (7) years or as required by law and regulatory obligations. Records are securely destroyed or de-identified after the retention period.

7. Cross-Border Disclosure

Some IT service providers may store data overseas. Where this occurs, we take reasonable steps to ensure overseas recipients comply with Australian privacy standards.

Visa processes may inherently require international disclosure of personal information.

8. GDPR Compliance (For Overseas Clients)

Where we provide services to individuals located in the European Union (EU), European Economic Area (EEA), or United Kingdom (UK), we comply with the General Data Protection Regulation (GDPR) principles, including:

- Lawful, fair and transparent processing
- Purpose limitation
- Data minimisation
- Accuracy
- Storage limitation
- Integrity and confidentiality

EU/EEA/UK clients may have additional rights including:

- Right of access
- Right to rectification
- Right to erasure (where applicable)
- Right to restrict processing
- Right to data portability
- Right to object

Where required, we will rely on appropriate safeguards for international transfers, including contractual protections or equivalent mechanisms.

GDPR rights requests must be made in writing to our Privacy Officer.

9. Data Breach Response

In the event of an eligible data breach, we will assess, contain, and notify affected individuals and the Office of the Australian Information Commissioner (OAIC) where required by law.

10. Access and Complaints

Individuals may request access or correction of their personal information in writing.

Complaints should be directed to:

Privacy Officer
Intel Migration Pty Ltd
Email: vishnu@intelmigration.com.au
Address: 1/19 Musgrave st, West End QLD 4101



If unresolved, complaints may be made to the Office of the Australian Information Commissioner (OAIC).

11. Amendments

We reserve the right to amend this Privacy Policy at any time. The latest version will be published on our website.

12. Acceptance

By engaging our services or using our website, you acknowledge and agree to this Privacy Policy.

A handwritten signature in black ink, appearing to be "V. Smith", written over a horizontal line.

25/02/2026